



Pre tune guidelines

- A booking fee of \$150 will apply, paid upfront when you make your booking to secure your spot. This amount will be deducted out of the total tune amount, the remainder of which is due on completion of the tune. Minimum notice of 3 days is required to cancel without forfeiting the booking fee.
- Ensure your car has fresh oil and oil filter, full cooling system and a full tank of fuel. If your car is running e85 or you are coming for a flex tune, ensure you bring extra fuel with you.
- The vehicle must be presented in the condition it will be used, be that on the road or on track. If there is any doubt on what this condition entails, please clarify beforehand.
- If you haven't done up a bolt correctly, chances are it will come undone as there is a lot of vibration that results from running a car on a dyno. **This applies most commonly to wheels and tires.** Used and cracked tires have a tendency to fail (sometimes catastrophically), and if your wheel nuts are not done up, a wheel coming off can cause serious damage or even injury.
- It's always a good idea to bring some spare parts with you on the day. The most common things to show their age during a tune are spark plugs and ignition coils, particularly on turbocharged engines. At a bare minimum you should have a spare set of spark plugs handy. If you have a new motor being run in, bring oil and a filter to change onsite. If you are converting to e85, bring some spare fuel filters. If you don't know what to bring, please ask.
- **Pre-existing oil and coolant leaks will not be tolerated.** If an accidental leak does occur, you will be responsible for cleaning up to our standards. You will be charged for any materials used to clean.
- **Any changes you make to wiring, intake and exhaust etc after completion of the tune will be done entirely at your own risk of doing permanent engine damage.** Before making any changes to your car, please ask for guidance and recommendations. The cost of checking and modifying a tune is significantly cheaper than replacing a motor.
- If your car presents with mechanical issues during the course of the tune, you will be charged full price, even if the tune cannot be completed due to these issues.
- If you arrive for a tune with a vehicle that has preexisting issues, RM reserves the right to turn you away, and you will forfeit the booking fee.
- If you have any questions whatsoever, ask beforehand rather than on the day to avoid forfeiting the booking fee.

Ultimately the goal is to provide the best vehicle performance and customer satisfaction possible.

Please print this sheet out and bring it with you on the day.

Date: / /